

Dear Client

We are pleased to announce that the upgrade of iTrade Eclipse terminal to **Version 1.0.75** is now available. You are kindly requested to upgrade during weekend to avoid any inconvenience on Monday. The update will take around 10 to 15 minutes.

**NOTE: If you do not upgrade during weekend, you may experience slow system response on Monday morning.**

**Procedure for Upgrade:**

Login > when prompted with a version mismatch message > Press **'ACCEPT'** button to start upgrade.

After successful upgrade, Re-login (**Refer to [Second Level Password](#)**), you will notice the version 1.0.75 at the top of trading terminal.

**New Features:**

**Second Level Password**

In order to enforce regulatory requirement (PSX Rule Book, clause 9.7(e)) to enhance account security, we are implementing second level password security.

System will prompt for second level password after you login. Your second level password is **"AxvU64"**

It is strongly advised that you should change your second level password after first successful login. You can change your second level password from **Edit Menu**. (Refer to [Second Level Password](#))

**Updated Cash Withdrawal Request**

Cash Withdrawal Request now will have 3 options Bank Deposit, Cheque Delivery (Default option) and Self collection.

Note: For Bank Deposit account provided for Dividend Mandate will be used unless intimated otherwise.

If you have any issues/queries please contact customer support at 021-111-444-001 or email us at [info@i-trade.com.pk](mailto:info@i-trade.com.pk)

Best Regards,

**Team iTrade**

[IGI Securities Limited](#)

UAN: +92 21 111 444 001 | Fax: +92 21 35301726

7<sup>th</sup> Floor, The Forum, Suite No. 701-713, Block-9, Clifton, Karachi-75600, Pakistan

Web: [www.igisecurities.com.pk](http://www.igisecurities.com.pk) | [www.i-trade.com.pk](http://www.i-trade.com.pk)



*Please Consider the Environment before printing this Email.*



**Disclaimer:** This email and any files transmitted with it are confidential and intended solely for the addressed. Please note that any views or opinions presented in this email are solely those of the sender and do not necessarily represent those of IGI. The recipient should check this email and any attachment(s) for the presence of viruses. IGI accepts no liability for any damage caused by any virus transmitted through this email.